



NWEC
NORTHWEST EYE CLINIC
EYE PHYSICIANS AND SURGEONS

Dear Valued NWEC Patients,

The health and safety of our patients and staff has been and will always remain our top priority. We are updating you on the actions we are taking to protect the health and life of everyone in our community.

As of Tuesday May 5, 2020, we are beginning to re-open our clinic to patients for their needed medical eye exams.

We are contacting our patients with scheduled appointments to confirm your ability to keep the appointment and if needed we will reschedule. A follow up call will be made a 2 -3 days prior to your exam to review your health history and gather some information prior to your visit.

We thank you for your patience and understanding during this challenging time as we all work to remain safe and healthy.

Our process has changed a bit, please read the following:

- Stay home and contact us to reschedule your appointment if you are sick or have any of the following symptoms: fever, cough, sore throat, loss of taste or smell, abnormal fatigue or headache, or potentially exposed to someone with COVID in last 2 weeks. Please contact your Primary Care Physician as well.
- When you arrive for your visit, please park your car and call our office to let us know you have arrived for your visit. In an effort to minimize the number of people in our suite, we will determine if you can come up for your appointment or if we will need to have you wait in your car to be called when we are ready for you.
- **We are asking all patients to wear a mask**, have family and friends wait in the car and bring only necessary personal belongings. Should you need to have someone accompany you to the appointment, they will be required to wear a mask as well.
- We will ask that you use hand sanitizer upon entering our suite.

Additionally, we will be allowed to resume surgeries soon. Our office will be contacting you directly to reschedule any surgeries that were cancelled. We are working to get to everyone as soon as possible.

We value our patients and staff and are committed to creating a safe environment to meet your eye health care needs. We are working with reduced staff and patient volume to help promote social distancing and all our staff are required to wear a mask. To maintain our high standards, we are taking extra steps to ensure our office is cleaned well throughout the day. NWEC prides itself on good communication. We will continue to keep our website and phone message updated.

Be well and Stay safe,

The physicians and staff of NWEC